Integrated Management System No Access & Re-Booking Fees



❖ No Access and Re-Booking Fees – Version 5

2020 Fire Protection Pty Ltd (2020) is contracted by the owners of properties to undertake inspection and testing to verify the performance of ALL essential fire safety measures and therefore ALL lots within their building so an Annual Fire Safety Statement (AFSS) can be issued on-time.

Note: This regime includes standard repair bookings that may follow inspection and testing. Specialist repair reattendance may incur specialist fees which will be quoted as required.

Inspections are scheduled in advance based on the AFSS date. Strata/ Property managers are provided with more-than 2 weeks' notice to inform residents - as per Strata Legislation.

To make it easier for managers and residents; 2020 provides a free web-booking system – including calendar reminders so a *specific time* can be booked to access to each unit on the inspection day.

Access being provided at the scheduled visit is always preferable!

Units/ Lots where no access provided on inspection day:

- > 2020 will inform and invoice the owners or SP specifying units that did not provide access;
- Provide a return date for the Strata/ Property Manager to advise to relevant units.

2020 Fire Protection's re-book & re-attendance fees are:

- ➤ 1st return residential: \$105.60 + GST per unit
- ➤ 1st return commercial/ retail: \$210.10 + GST per lot
- ➤ 2nd & 3rd returns will be invoiced at a multiple of 1.5 of the first attempt.
- After the 3rd failed attempt for access, the unit number will be noted on the AFSS as "no access provided to unit" and therefore lot owner is responsible for council's response.
- ➤ If the client requests 4th and further inspections, returns will continue to be invoiced at a multiple of 1.5 of the first attempt.

NB.2020 Fire Protection takes no responsibility for the safety or legislative implication including fines for "no-access".

Why:

From July 1, 2020, an accreditation system for the Annual Fire Safety Statement was legislated by the NSW Government. This means that Accredited Practitioners (Fire Safety) – previously known as CFSP's, are audited externally and full-access is required to ensure performance has been inspected & verified in accordance with the legislation.

	01/04/2023	
Rob Broadhead	Date	

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